

ABOUT THE OFFICE

The Office of the Ombuds is an impartial, informal, and confidential resource available to students enrolled at State College of Florida. The Office provides a safe place to have off-the-record conversations about any concerns or issues related to State College of Florida, Manatee-Sarasota. Communicating with the Ombuds can be a good first step to resolving concerns and issues, especially if you do not know where to go for assistance.

The office is a voluntary resource. No student is required to use it, but those who do will be understood to have agreed to respect and abide by the principles on which the service was created and not call the Ombuds to testify with respect to confidential communications in formal or legal proceedings.

Contact Information

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STUDENT OMBUDS



WHEN SHOULD YOU VISIT THE OMBUDS?

Visit the Ombuds if you....

- Would like to discuss a problem, concern, or complaint informally
- Need more information about SCF rules and procedures or feel a procedure is not being followed
- Have a conflict and aren't sure where to go for help

STANDARDS OF PRACTICE

01 Impartiality

The Office of the Ombuds advocates for fairness and equitably administered processes and is committed to facilitating discussion to identify the best resolution.

02 Confidentiality

The Ombudsperson does not reveal information about the identity of the student or any information that is provided in confidence during a conversation. *The only exception to this is where there appears to be an imminent risk of serious harm to you or someone else.*

03 Informality

The Ombudsperson works with students informally by listening, identifying and reframing issues, and helping to develop a range of options to help students resolve conflicts.

ROLE AND FUNCTION

The Ombuds strives to provide a space that fosters equity, fairness, and institutional values. The role and function is to serve as an impartial resource who can assist in facilitating conversation and helping to identify options for resolving concerns and conflict.

